



Problem report: Tacx Utility app 1.2.16

We like to inform you that there was a problem on the Tacx Utility app version 1.2.16 related to the updates (updating the firmware of a Tacx brake).

This problem is related to resistance on FE-C for ANT+, causing problems on 3rd party applications (Zwift, Trainerroad etc). The problem does not have influence on the Tacx Trainer software or the Tacx apps via Bluetooth.

We solved the problem and put the firmware 3.1.9 back in the Utility app, so that users who have done the update can downgrade the firmware again so they can use the 3rd party application.

Start the Utility app – connect your trainer, go to Update and select check for updates. Then 3.1.9 is available. Select update

The Tacx app was temporarily removed but will be visible in 1 day. If you did not remove the Utility app, you can do the update directly.

We apologize for any inconveniences.

Tacx Team